



Selling a medical practice is rarely a simple handoff of charts, staff, and equipment. Buyers are paying for future earnings, operational stability, and the likelihood that patients will stay after the transition. That means valuation lives or dies on the numbers beneath the surface. A practice can look busy from the front desk and still suffer a steep discount when a buyer, lender, or advisor starts tracing cash flow.

In Medical Practice Sales, the biggest surprises usually come from issues the seller has learned to live with. A doctor may say, "That has always been a little messy," about accounts receivable, payroll allocation, or personal expenses running through the business. To a buyer, those same habits look like risk. Risk reduces confidence, and reduced confidence lowers the multiple.

I have seen sellers focus on cosmetic fixes, repainting the waiting room, updating the logo, replacing older chairs, while ignoring what actually moves value. Buyers care far more about normalized earnings, payer concentration, provider dependency, aging receivables, and whether the financial statements tell a coherent story. The practices that command stronger offers are usually not the fanciest. They are the cleanest financially.

## **Value falls when cash flow cannot be trusted**

A buyer does not purchase historical revenue for its own sake. They purchase the expected stream of cash that can be collected after expenses, debt service, and transition costs. If your books make that stream hard to measure, the buyer has only two options. They either lower the purchase price to create a cushion, or they walk away.

This is why sellers are often surprised when a practice with solid top-line collections still receives a disappointing valuation. Revenue matters, but quality of earnings matters more. If earnings are inflated, inconsistent, poorly documented, or tied too tightly to one physician, the number on paper loses weight.

The first question sophisticated buyers ask is not "What did the practice gross last year?" It is closer to "How much of this income is durable, transferable, and provable?" Every red flag below feeds into that question.

## **Sloppy financial statements create immediate doubt**

Nothing undermines a sale faster than financial statements that do not reconcile with tax returns, bank deposits, or production reports. This problem is common in small and mid-sized practices where bookkeeping evolved over time instead of being built deliberately.

A physician owner may use a local bookkeeper, an office manager, and an outside CPA, with each person seeing only part of the picture. The result is often a profit and loss statement full of vague categories, year-end adjustments no one can explain, and expenses that bounce between personal and business use. When buyers see that, they assume more is wrong than they can currently detect.

One cardiology practice I reviewed had healthy reported earnings, but its internal P&L showed "miscellaneous expense" running at nearly 8 percent of revenue. That category included software renewals, physician travel, charitable giving, payroll corrections, and one-time legal fees. Some of those items were legitimate add-backs. Some were not. Because the records were not organized contemporaneously, the buyer discounted the add-backs heavily and reduced the offer by several hundred thousand dollars. The seller viewed that as unfair. The buyer viewed it as prudent.

Clean statements do not need to be perfect, but they do need to be understandable. If an outside party cannot trace collections, operating expenses, owner compensation, and adjustments with reasonable confidence, value erodes quickly.

## **Personal expenses running through the practice can backfire**

Owners often assume that discretionary spending helps valuation because it creates “add-backs.” Sometimes it does. Often it becomes a credibility problem.

A few normalizations are expected in physician-owned businesses. Car leases, a portion of cell phone costs, family travel loosely tied to conferences, and above-market owner compensation may be adjusted when calculating earnings. But there is a threshold where too many add-backs stop looking like harmless owner benefits and start looking like unreliable reporting.

If the practice pays for private school tuition, country club memberships, a spouse on payroll without a defined role, or repeated home office renovations, buyers begin to question everything else. They may also worry about tax exposure, internal control weaknesses, and whether other expenses are being mischaracterized.

The issue is not only moral or aesthetic. It affects valuation mechanics. Add-backs need documentation. If a seller claims \$180,000 of discretionary expenses but can only support half of that clearly, the remaining amount may be excluded from adjusted EBITDA or seller’s discretionary earnings. That can slash value dramatically, especially when multiplied by a practice multiple.

A practice worth four to six times adjusted earnings does not have much room for fuzzy math. Lose \$100,000 of accepted earnings and you may lose \$400,000 to \$600,000 of price.

## **Declining collections matter more than gross charges**

Some physicians still speak in terms of billed charges as though they reflect economic health. Buyers do not care about gross charges except as context. They care about collections, net revenue trends, and how reliably the practice turns work performed into cash.

A practice can be clinically busy and financially weak if collections are slipping. Sometimes that decline is subtle. Revenue may appear stable because charges increased, while actual cash receipts per encounter declined due to payer mix changes, coding issues, write-offs, or poor follow-up on denials.

The danger becomes more severe when management attributes falling collections to temporary noise without evidence. “We had a weird year with billing” is not a persuasive explanation. A buyer wants to know whether the issue was corrected, how quickly it was corrected, and whether the fix is visible in trailing monthly results.

This is especially important in specialties with complex reimbursement, such as pain management, orthopedic surgery, gastroenterology, and certain multi-provider primary care groups. Small shifts in coding, preauthorization success, claim scrubbing, or modifier use can create meaningful revenue leakage. If net collections have drifted down over six to eight quarters, buyers usually assume there is more downside to come unless proven otherwise.

## **Aged receivables can quietly poison a deal**

Accounts receivable are one of the most misunderstood assets in Medical Practice Sales. Sellers often overestimate their collectability, especially when old balances have sat on the books for years. Buyers tend to apply a harsher lens.

A high A/R balance sounds encouraging until someone examines aging by payer, by provider, and by claim status. If too much of the balance sits beyond 90 or 120 days, especially in categories with poor collection history, buyers will haircut the receivable value. In some deals they will exclude large portions entirely.

This matters in two ways. First, if the transaction structure includes a working capital target or separate treatment of A/R, the seller may directly realize less value from those balances. Second, old receivables often signal broader process problems such as weak charge capture, coding delays, poor denial management, or understaffed billing operations. Those process concerns feed back into the earnings multiple.

I once saw a specialty practice present an A/R report that looked acceptable at a high level, roughly 42 days outstanding by their calculation. Once the data was segmented properly, nearly a quarter of payer A/R was older than 120 days and a large chunk was tied to recurring authorization failures. The buyer revised its assumptions on collectible revenue and cut both the A/R purchase amount and the earnings multiple.

Old receivables do not always mean the practice is broken. They do mean the seller needs a specific explanation and evidence of resolution.

## **Heavy dependence on one physician drags down transferability**

A profitable solo physician practice can still have substantial value, but buyers and lenders usually discount income that depends too heavily on one person's presence, referral relationships, or reputation. If the owner generates nearly all production, supervises all key clinical relationships, and acts as the face of the brand, there is real uncertainty about what survives after closing.

This is one of the most emotionally difficult issues for sellers because it touches identity. Many doctors built their practices through years of trust and skill. They are not wrong to believe that patients came because of them. The problem is that valuation reflects what happens after they are less central.

If an internal medicine practice has three associate providers with stable panels, documented retention, and clear clinical processes, a buyer sees institutional value. If a dermatology practice's cosmetic business depends almost entirely on one founder who plans to leave six months after closing, a buyer sees runoff risk.

Transferability improves when clinical production, referral channels, scheduling systems, and patient loyalty extend beyond the owner. It weakens when the seller says things like, "Most of my referral sources send to me personally," or "Patients will stay because I will tell them to." They may stay, but a buyer cannot price based on hope.

## **Payer concentration raises concern fast**

Revenue concentration by payer does not receive enough attention until diligence begins. A practice might look strong until a buyer notices that 45 percent of collections come from one commercial payer, or that a recent contract renegotiation has not yet hit the books fully.

Concentration creates vulnerability. One reimbursement cut, one credentialing issue, one contract dispute, or one policy change can alter profitability quickly. The risk is higher in specialties where a few payers dominate local reimbursement or where out-of-network strategies have been constrained.

This does not mean concentration automatically kills value. Some markets naturally have dominant carriers. The key is whether the seller can demonstrate stability. If historical collections from that payer are consistent, contract terms are understood, renewal risk is moderate, and the practice has healthy relationships across additional

payers, buyers may tolerate the exposure. If margins are already thin and one payer accounts for a disproportionate share of the economics, the discount grows.

The same logic applies to referral concentration. A practice that receives a large share of cases from a few physicians, hospitalists, or employer channels may face hidden fragility. Financial statements alone will not reveal that, but sophisticated buyers connect referral dependency to future revenue risk.

## **Revenue per visit that is out of step with the market invites skepticism**

Sometimes a practice shows exceptional economics that appear attractive at first glance. Then buyers ask whether those economics are sustainable. If revenue per encounter, provider productivity, or procedure mix is materially above local or specialty norms, the burden falls on the seller to explain why.

There are legitimate reasons. A practice may have superior coding discipline, a favorable service mix, unusually efficient throughput, or a strong ancillary business. But if the numbers look too good without a clear operational story, buyers fear future compression. They worry about audits, coding risk, payer scrutiny, or the possibility that revenue has been temporarily inflated.

This comes up often in practices with ancillary income from imaging, physical therapy, dispensary services, cosmetics, sleep studies, allergy programs, or elective procedures. Ancillaries can increase value when they are compliant, well-documented, and operationally sound. They lower value when financials blur them together with core medical revenue or when **Visit this link** there is no clean visibility into margins.

A buyer wants to separate durable revenue from opportunistic revenue. If the practice cannot provide that transparency, valuation suffers.

## **Poor expense allocation hides the real margin**

A practice may be less profitable than reported, or more profitable, because expenses are not allocated properly. The danger in a sale process is not just lower earnings. It is mistrust created by discovering the error late.

Shared practices and multi-entity groups are especially vulnerable. Rent may be below market because the physician owns the building in a separate entity. Payroll for a centralized biller might sit in another business. Malpractice tail, health insurance, or equipment leases may be split inconsistently across entities. Some sellers assume a buyer will simply “understand what it all means.” Most will not.

Normalization is possible, but the math must be coherent. If a practice pays far below market rent to a related real estate entity, buyers will usually adjust occupancy expense upward. If family members are employed above market rates, compensation will be adjusted downward. If the owner has underpaid themselves relative to what a replacement physician would cost, buyers may adjust earnings downward to reflect true replacement expense.

That last point catches many sellers off guard. They assume paying themselves less boosts profits and therefore value. In reality, if a buyer would need to hire a physician at \$275,000 to \$400,000, depending on specialty and market, those economics matter. Value depends on post-sale reality, not the owner’s unusual compensation choices.

## **Growth that requires constant cash infusions can scare buyers**

Growth is usually good, but not all growth is healthy. Some practices add locations, staff, services, or equipment ahead of the systems needed to support them. Revenue rises, but cash flow weakens. Owners then cover

shortfalls with personal loans, delayed vendor payments, or tax payment deferrals. By the time they consider selling, the story sounds like expansion, but the numbers look like strain.

Buyers notice when a practice grows without producing proportional operating leverage. If payroll has ballooned, overtime is persistent, supply costs drift upward, and each new provider takes longer than expected to ramp, the business can start to resemble a collection of expensive bets rather than a stable platform.

This is where monthly trends matter. Annual statements often smooth over operational stress. Monthly data can reveal whether growth is translating into better margin or just more complexity. A seller who can explain why a temporary margin dip occurred during expansion has a chance to preserve value. A seller who cannot may be seen as someone exiting before the burden becomes clearer.

## **Tax problems cast a long shadow**

Tax issues can derail a sale even when practice operations are solid. Payroll tax arrears, sales tax disputes where applicable, late filings, unexplained shareholder distributions, and aggressive deductions all create risk beyond the purchase price. Buyers may fear successor liability, escrow demands, or lengthy indemnity negotiations.

Even less dramatic tax irregularities can have a chilling effect. If a practice files one way, keeps books another way, and presents management numbers a third way, buyers have to decide which set of numbers deserves trust. That uncertainty rarely works in the seller's favor.

I have seen otherwise attractive deals become painful because owners waited too long to clean up entity structure, compensation treatment, and intercompany transactions. The underlying medical business was fine. The paperwork surrounding it was not. What could have been a straightforward sale turned into months of legal and accounting friction, with price pressure building as buyer patience declined.

## **Working capital surprises damage credibility late in the process**

One of the most frustrating moments in a transaction happens near closing when the buyer's view of working capital differs sharply from the seller's. The seller assumes they will keep normal cash, collect receivables, and deliver the practice free of unusual obligations. The buyer assumes the business must be transferred with enough working capital to operate normally on day one.

If accrued payroll, vacation liabilities, vendor payables, patient refunds, and recurring expenses have been managed inconsistently, the final working capital target can become a battleground. Sellers often experience this as a hidden price cut, especially if they had not planned for the adjustment.

Practices that routinely delay payments, prepay selectively, or let liabilities accumulate create an unstable baseline. Even if that was simply how the owner managed cash, it introduces closing friction. The cleanest transactions happen when the practice has predictable month-end balances and a clear record of ordinary-course operations.

## **The red flags buyers notice first**

Some issues take time to uncover, but others appear almost immediately once a buyer receives a data room. The following problems tend to trigger a deeper valuation discount or more aggressive diligence.

- Financial statements that do not reconcile to tax returns, deposits, or billing reports
- Large or poorly documented add-backs for personal or nonrecurring expenses

- Collections declining while charges remain flat or rise
- A/R aging with too much value sitting beyond 90 to 120 days
- Profitability tied overwhelmingly to the owner physician rather than the enterprise

Any one of these can be manageable. Several together create a pattern buyers do not ignore.

## **Not every red flag has the same weight**

It is important to separate fatal flaws from fixable weaknesses. A practice with minor bookkeeping inconsistencies but strong collections, stable staffing, and diversified providers can still trade well if the seller gets organized before going to market. By contrast, a practice with severe provider dependency, falling net revenue, and tax issues may struggle even if the books look polished.

Context matters. A rural practice with limited buyer options may be judged differently from a suburban specialty group in an active acquisition market. A high-margin cash-pay segment may offset some payer risk. A seller willing to remain for two to three years may reduce transition concerns that would otherwise depress value.

This is why broad rules about “typical multiples” mislead owners. Two practices with identical revenue can command very different prices because one has durable, transferable earnings and the other does not. In Medical Practice Sales, the market pays for confidence.

## **How sellers can repair value before going to market**

The best time to address financial red flags is not during diligence. It is twelve to twenty-four months before a sale process begins. That window gives the owner enough time to show that problems were not merely identified, but actually corrected.

A smart pre-sale cleanup usually starts with normalized financial reporting. Monthly P&Ls should tie to bank activity and tax filings. Revenue should be broken down by provider, service line, and payer in a way that matches operational reality. Receivables should be reviewed honestly, with old balances cleaned up rather than defended out of habit. Compensation should be rationalized, especially for related parties. If the owner plans to claim add-backs, those should be documented contemporaneously, not reconstructed in a panic.

Some fixes are more strategic. Bringing in or developing associate providers can improve transferability. Renegotiating certain vendor contracts can tighten margin. Correcting payer enrollment or coding workflow can lift collections within a few quarters. Clarifying the relationship between real estate and operating entities can reduce confusion that otherwise affects valuation.

Sellers do not need perfect businesses. They need businesses that can withstand scrutiny.

## **Buyers pay more when the story and the numbers match**

The strongest practice sales happen when a seller’s narrative is supported by evidence. If the owner says the billing department had a rough patch last year but denial rates have now normalized, the monthly data should confirm that. If they say ancillary services are profitable and compliant, service-line reporting should show it. If they say patients are loyal to the group rather than just the founder, retention patterns should support that belief.

That alignment between story and numbers is what raises confidence. Confidence is what supports stronger multiples, smoother lending, shorter diligence, and better deal terms overall.

Owners sometimes think valuation is mainly about negotiation skill. Negotiation matters, but the range of plausible value is usually set earlier by financial quality. Once a buyer detects instability, the seller is no longer negotiating from strength. They are explaining, defending, and conceding.

A practice can survive a few blemishes. Almost all do. What lowers value is the combination of weak reporting, uncertain collections, hidden liabilities, and earnings that do not look durable after the physician steps back. Those are the financial red flags that matter most, and they are precisely the ones sellers can address before they ever invite a buyer to the table.